



## Supplier Frequently Asked Questions

### What is Solidigm?

This brand reflects Solidigm's commitment to creating a new solid-state paradigm providing unmatched customer service to revolutionize the memory storage industry. Solidigm will manage product development, manufacturing, and sales of the newly acquired SSD business, formerly operated by Intel.

### What is the relationship between Solidigm, SK Hynix and Intel?

On December 30, 2021, SK hynix Inc. ([www.skhynix.com](http://www.skhynix.com)) announced that it had successfully completed Phase One, the transaction to acquire Intel's NAND and solid-state drive (SSD) business. The newly established company is SK hynix Nand Products Solutions (Brand: Solidigm) ([www.solidigm.com](http://www.solidigm.com)).

### Why branch off?

By reinventing how data is stored, accessed, and put to work in new ways, we empower our customers and unlock data's ability to do good. We aspire to make a lasting, worldwide impact as *the* go-to partner for optimized data storage solutions.

### What systems will Solidigm be implementing?

Solidigm is currently in a Transition Services Agreement with Intel to stand up Solidigm's core business systems and processes.

### When will Solidigm's systems go live?

Solidigm expects to exit the TSA in late 2022 at which time all suppliers will be onboarded into Solidigm's systems.

### I am a Solidigm Supplier but have been onboarded onto Intel's Supplier systems. Why?

During the Transition Services Agreement Intel has provided support for onboarding and managing Solidigm Suppliers. We will work with your company to convert over to Solidigm's ERP system.

**If I am an Intel Supplier, am I automatically a Solidigm Supplier?**

Your company must be registered with Solidigm's ERP system to be a Solidigm Supplier. Our team will add you into the Solidigm's system after you complete your company questionnaire.

**Does Solidigm have a Supplier Code of Conduct?**

Yes, we pride ourselves on building strong, trusted relationships and expect that of our partners as well. View our Supplier Code of Conduct on our new [solidigm.com](https://www.solidigm.com) website.

**How can I report unethical behavior within the Solidigm 'ecosystem'?**

Please report any ethical concerns via the Ethics Link accessible on our new [solidigm.com](https://www.solidigm.com) website.

**Who do I contact for questions or assistance at Solidigm?**

Please contact us at [suppliers@solidigm.com](mailto:suppliers@solidigm.com)

